



**IFMA**<sup>TM</sup> **Chesapeake  
Chapter**  
International Facility Management Association

May 2021 Newsletter

## Chapter Annual Sponsors

### Platinum Sponsor



### Gold Sponsors



## Virtual “Best Practice Idea Exchange” an Open Discussion Forum



**Date:** Wednesday, May 19, 2021

**Time:** 8:30AM – 9:30AM

**No cost for members to attend**

**Topic: *Designing Your Return to Office Strategy***

**Conversation Guides will be:**

**Cheryl Duvall, FIIDA, CID, LEED AP**  
**Regional Consulting Practice Area Leader**  
**Gensler**  
*and*  
**Elaine Asal**  
**Workplace Strategist, Senior Associate**  
**Gensler**

Join the Chesapeake Chapter conversation to share ***your*** Best Practices. Exchange to focus on the 11 Core FM Skillsets.

View Skillsets [Here](#)

The platform allows for breakout rooms for smaller conversations. Would ***you*** be willing to moderate?

Contact Mike Antill at [Mike.Antill@CORT.com](mailto:Mike.Antill@CORT.com) to participate.

Members, we encourage you to **bring a guest** to the conversation, please register your guest, prior to the call, with the Chapter Administrator.

## Gold Sponsors



## Silver Sponsor



## Bronze Sponsors



Bring **your** ideas, questions and suggestions and learn how fellow Chapter FMs and Associates can help each other to attain a higher level of well-being and knowledge in these new and unprecedented times.

Login Information will be sent after registration and will be located at the bottom of your receipt.

Click [Here](#) to register



## May Webinar – RFID Technology



## Topic: Exploring Asset Management – The Emergence of RFID Technology

**Date:** Thursday, May 27, 2021

**Time:** 12:00PM – 1:00PM

### Registration Details:

There is no charge for Chapter members to attend the webinar; however, we ask that you register in order to receive an email confirmation containing information about joining the webinar.

**Non-Members & Guests:** \$15

### Webinar Sponsors:



## The Emergence of RFID Technology

### **Course Description:**

Although RFID technology has been around for decades it is still somewhat new to many facility managers. In this seminar we will take a close look at what RFID is, how it works, who's using it and what problems can be solved by implementing it.

### **Learning Objectives:**

- How does RFID compare to barcode technology?
- How are companies using RFID and what does a typical installation look like?
- What type of assets are typically being monitored with RFID?
- What is the best strategy to determine an effective return on investment?

### **Presented by:**



**Dave Compere**  
Director Business Development  
Technology Services  
National Office Systems

Dave Compere has over 35 years of experience in the wireless industry which includes the design and installation of various two-way radio, cellular, mobile data, GPS and IOT solutions. His focus over the last 20 years has been in the asset management arena and he currently specializes in all aspects of RFID (Radio Frequency Identification) technology.

Read Full Speaker Biography [Here](#)

This presentation on **Exploring Asset Management – The Emergence of RFID Technology**

can be applied to IFMA CFM Maintenance Activities:

1 hour attendance of the CEU can contribute toward

Category 1 – FM Related Education

Self-report points and activities on the IFMA website

under the CAMP Portal [www.ifma.org](http://www.ifma.org)

Click [here](#) to register

# Quarterly Workshop: Real Estate and the New Normal



**Date:** Wednesday, June 16, 2021

**Cost:** Members – No cost

Non-Members & Guests - \$30

**Virtual Workshop**

**Time:** 12:00PM – 1:00P

## Shifting Real Estate and Property Management to Address Effective Recovery; Strategies for Return to Full Operations

### Panel Discussion and Q&A:

- \* What are Companies doing to get their staff back to work?
- \* What are you doing to help your tenants or end users stay in operation?
- \* How are you recovering from downtime and remote working?
- \* What strategies do you see employed to contribute to your tenants or company's transition to recovery?
- \* What are the financial strategies, financial outlay, subsidies, which have been, or are, being deployed during the pandemic and/or suggestions for future plans to maintain and assist staff?

**Subject Matter Experts** and **Facility Managers** will discuss Strategies and Innovations for short term and long term implementation. Preventative and Proactive approaches to mitigating the pandemic effects on real estate.

Moderator, SMEs and FMs to be named shortly!

**Thank You to our participating Sponsor!**



Click [here](#) to register



## Annual Chapter Awards Gathering

Join your colleagues - *in person* - to network and recognize the contributions and successes of Chapter members during the past extraordinary year!

**Date:** Thursday, June 24, 2021

**Time:** 5:00PM – 8:00PM

**Location:** Valley Mansion, Cockeysville, MD 21093

**Spouses and Guests Welcome**

All Attendees \$50

**Sponsor** IFMA Chesapeake Chapter Board of Directors

**Agenda:**

5:00 PM - 6:15 PM Networking and Served Buffet Dinner

6:15PM - 7:00 PM Presentations and Reflections

7:00 PM - 8:00 PM Social Time to Reconnect with Colleagues

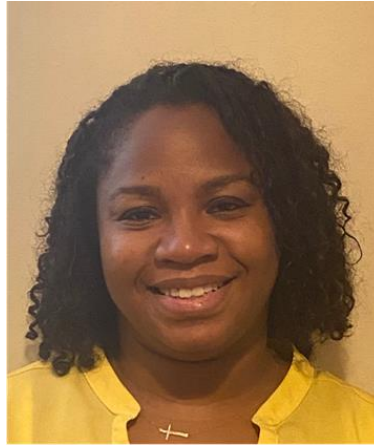
Free parking

COVID 19 Guidelines will be in place. Read the guidelines [here](#).

Click [here](#) to register



## Member in the Spotlight



**Kristin Williams-Figaro**  
**Facility Manager, JLL**

**We are pleased to feature chapter member Kristin Williams-Figaro as our Chapter Member in the Spotlight and invite you to read about her journey in FM.**

- \* **How would you describe your job?** I would describe my job as an FM as an essential responsibility. I am responsible for developing and mentoring my employees' budgets, payroll, purchasing, contracts, the oversight of a smaller department within our department, and other account needs.
- \* **How did you get started in facilities management?** I got my start in facilities after working 10 years in the private security sector. I was looking for a different career that would allow more of a work and home life balance as I have a young family. Facilities was very similar to what I was already performing on a day-to-day basis. The only difference is that it dialed back on the people management and was more of the building management. With my previous career I always worked very closely with the FMs and I felt like it was a smooth transition.
- \* **What is one of your favorite parts of the job?** I believe my favorite part of the job is that nothing is ever the same. Every day is always different, and I feel like you always must be ready for whatever challenge comes your way.
- \* **What is one of your least favorite parts of the job?** Being in the service industry at times the work we perform goes unrecognized and the job can feel thankless. During these moments, I remember all the people that I impact and the good that I sow into the industry and the world.
- \* **Explain a benefit you've appreciated as an IFMA member?** Being a new IFMA member the main benefit that I have appreciated is being a part of the Education and Credentialing committee. I consider myself to be a

lifetime learner; so it feels great to bring a new industry and information to youth, and adults that never considered FM to be a career.

\* **Is there any advice you could provide a young FM? Or what do you wish you knew when you first started?** Advice that I would like to share, is to ensure to build great working relationships with everyone. In addition, perform walks with the engineering team to learn the building and its components. Be sure to always ask questions before making any decisions to ensure that you are selecting what is best for your property.

\* **Discuss a best practice that makes your job easier.** Fluent communication and consistency with my team has made my job a lot easier. I remember when I first began working in FM and each small entity worked amongst themselves until they required assistance from other groups. Ensuring that all team members are well informed is vital to the success of any team. Clear Vision, Unified Team, Engaged, Equipped, and Educated.

\* **What question would you like us to ask the next FM that we interview?** Are there any skills you possess from a previous field that have aided you in your FM field?

\* **How can we do a better job of recruiting young professionals to the FM field? I believe that we must engage with young professional in areas that excite them.** For example, connecting with the schools and after school programs that are geared toward STEAM programs for the children. Programs such as STEAM are often the first place that children encounter FM. In addition, I believe that the efforts we are putting forward with the Educational and Credentialing Committee are a huge step in the right direction.

When I first stepped into the facilities field, I learned the most from Al Wiseman, my direct manager. He is a wealth of knowledge and is well versed in all aspects of the job. I am grateful to have had him aid me initially, as I had to step away from what I had known to embrace a new challenge. I also learned a lot from YouTube as there are so many acronyms used to describe aspects of the field.

\* **What do you do, or try to do, in order to have a healthy balance between work and your home life?** I make it a point to ensure my work calendar reflects appointments that occur during the work week. This way I can appropriately plan or schedule to leave early, work from home and/or schedule for PTO.

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**IFMA CHESAPEAKE IS NOW ON FACEBOOK!**



Please click here to “like” the IFMA Chesapeake Face Book page to receive updates as they are posted

<https://www.facebook.com/IFMA-Chesapeake-177063813857264/>

## ANNUAL CHAPTER GOLF OUTING!



The Chesapeake Chapter golf outing is back, so dust off your clubs and join us for a fun day on the links on Tuesday, October 12. The outing always sells out, so don't miss out! Get your foursome together and plan to join us at Mountain Branch in Joppa, MD for great golf, fabulous food and networking!

Non-golfers may purchase a ticket to attend the social hour/dinner. A spa option is also available, which includes the social hour/dinner.

Registration and sponsorships will open on the website on June 28. For information, contact: René Carter at [rcarter@urinow.com](mailto:rcarter@urinow.com); 443-610-2200.

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## COMMON INTEREST GROUPS



Do you have a passion or hobby that you enjoy and would like to share with other chapter members? We would like to connect like-minded members and have them form informal groups that meet on a regular basis (Details to be determined by the group).

How it works: Respond to the email that you will receive with the passions, hobbies, or interests that you would like to share with others, or that you are interested in exploring. Example of activities: golfing, brewery tours, pickle ball, hiking, billiards, bowling, riding motorcycles, etc. We will collect them and send back out to the Chapter and see who has an interest in each activity. We will connect the people with the common interests and let you work out details (How often, where, when how, etc.....).

The group leader will let the Chapter Administrator know when and where the group will meet so details may be posted on the chapter website.

This will be a great way to connect with other chapter members in a smaller, more personal way. We look forward to hearing from you!

## FM RESOURCE DIRECTORY



IFMA Chesapeake can help you find top notch, reliable vendors for services needed at your facility, such as mechanical services, emergency services, fire protection, janitorial, and so much more! Click here to access the on-line Resource Directory. [IFMA - Chesapeake Business Directory](#)

**Please consider our associate members when you need an excellent service provider at your facility.** Count on our annual chapter sponsors to provide you with the best service and pricing!

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### Join the Chesapeake Chapter's LinkedIn Group



LinkedIn is a great way to connect with your colleagues in the FM industry and stay informed on current events and industry news. You may also share *your* knowledge or start a group discussion about a topic of interest to you.

Visit [www.linkedin.com](http://www.linkedin.com) to create an account. Search for IFMA CHESAPEAKE CHAPTER and follow the prompt to request to join.



Looking for a great candidate to fill an open position at your facility? Send your job postings to René Carter [rcarter@urinow.com](mailto:rcarter@urinow.com) and we will post them here, and on the website.

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## Upcoming Events

**Educate | Engage | Encourage**

The latest news in the FM world and the Chapter's upcoming events are at your fingertips!

Click [here](#) to view calendar of events and register.