



IFMATM **Chesapeake Chapter**
International Facility Management Association

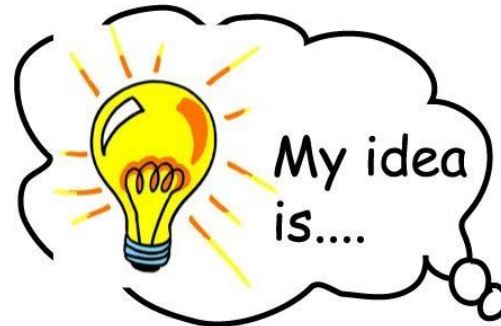
February 2021 Newsletter

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Virtual “Best Practice Idea Exchange” – an Open Discussion Forum

Date: Wednesday, February 17, 2021

Time: 8:30AM - 9:30AM

Topic: Share Your Thoughts and Ideas

Your input has been valuable and we continue to solicit your ideas and topics for conversation!

There will be several **break-out rooms** during the Idea Exchange and each room will be **moderated by a Subject Matter Expert**. Would **you** be willing to moderate? Contact Mike Antill at Mike.Antill@cort.com to participate.

Join the Chesapeake Chapter conversation to share **your** Best Practices. Exchange to focus on the 11 Core FM Skillsets. View Skillsets [Here](#)

Bring **your** ideas, questions and suggestions and learn how fellow Chapter FMs and Associates can help each other to attain a higher level of well-being and knowledge in these new and unprecedented times.

Click [here](#) to join the Conversation!

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FM in The Age of Artificial Intelligence and Automation

Date: Thursday, February 25, 2021

Time: 5:00 PM - 7:00 PM

[Add to Calendar](#)

On-Line Meeting



Virtual Program

5:00 - 5:30PM Social Conversation

5:30 - 6:30PM Hear From IFMA Fellow, Dr. Dean T. Kashiwagi Regarding His Important Message Addressing The Future Of FM

6:30 - 7:00PM Networking

The world is fast-changing. Artificial intelligence, automation, and robotics are infiltrating every sector of the supply chain in our “information world”. Over the next 30 years, the FM white collar jobs are more at risk to be automated than the FM expert associates. There is a movement to increase the value of FM services, by increasing their efficiency and effectiveness.

The workers of the future who will not be automated, are FM professionals and expert associates who can identify and utilize expertise. These are the “FM Professionals and Expert Associates of the Future”. They must adapt to the new age of artificial intelligence, information systems and automation.

Informational Objectives:

- Learn the latest on artificial intelligence and automation trends of the future.
- Learn how to shift from a technical role to a leadership role in a company and become part of the C-suite.
- Learn how to reduce organizational costs by up to 30%, while increasing the value and quality of services received.
- Learn how to use performance information to ensure buy-in at all levels of an organization.
- Learn how to increase impact on your organization, by minimizing the amount of info you need to know

Sponsored By:



Presenter:



**Dean T. Kashiwagi, PhD, PE, IFMA Fellow,
Director, Adjunct Professor, Retired Full Professor**

Performance Based Studies Research Group (PBSRG)
Kashiwagi Solution Model, Inc. (KSM)

Dr. Dean Kashiwagi is an innovator and a researcher of “cutting edge technology” in the areas of project management, risk management, procurement, and performance information. Dr. Dean Kashiwagi’s research area is a technology made for the future. It replaces the human cognitive process (thinking and decision making) of project/facility/supply chain managers with a simple structure of alignment rules. The BVA allows project/facility/supply chain managers to increase their responsibilities and create value, while reducing their workload and cost.

Read Dr. Dean Kashiwagi's Full Bio [Here](#)

Presenter will be providing an E-Book Giveaway to one lucky attendee

Registration login information will be sent separately, prior to the event. Click [Here](#) to Register

[Young Professionals Virtual Happy Hour](#)

Join the **Capital Chapter** on February 17th from 4:00pm-5:00pm for our Young Professionals Happy Hour with the **South-Central Toronto** and **Chesapeake Chapters!**

This will be an exciting opportunity for new individuals in the workforce to come together and network, while enjoying a cocktail together online.

The group provides an opportunity for young professionals to network with the industry’s top companies, socialize, and grow their professional network.

For more information on the Young Professionals Group contact Tony Breeze at Anthony.Breeze@jhuapl.edu

Click the link below to sign up!

<https://ifmacap.org/meetinginfo.php?id=113&ts=1611263861>

Member in the Spotlight



Rob Shovan, Director of Facilities Management, United Urology Group

We are pleased to feature chapter member Rob Shovan as our Member in the Spotlight and invite you to read about his journey in FM.

- * **How would you describe your job?** I work for a national medical specialty practice. About half my time I'm involved with facility management issues at our surgery centers. The other half I'm involved with lease renewals and administration.
- * **How did you get started in facilities management?** I went to college for mechanical engineering and started working for a small engineering/architecture firm right after. I managed environmental permits and documented building systems for several different clients and enjoyed the work.
- * **What is one of your favorite parts of the job?** I enjoy helping our site and nurse managers resolve problems, so they can concentrate on helping our patients.
- * **Explain a benefit you have appreciated as an IFMA member?** Last year I earned the CFM designation. In preparing for the exam, the course material provided a great resource for best practices in FM. That was helpful since my current position is very unstructured and the materials I reviewed helped me to organize our approach to FM.
- * **Is there any advice you could provide a young FM? Or what do you wish you knew when you first started?** With many of us in the field, we didn't know FM existed when we began our careers. For advice, I would say whatever your job is, do the best you can at it. Especially those tasks that you are not comfortable with or don't enjoy doing. If you don't know about a topic, talk to others in the field or find a resource that you can learn from, so you can develop.
- * **Discuss a best practice that makes your job easier.** I am a list maker by nature. I try every few days to review my list and update it so I don't lose track of requests. I like to block 20 or 30 minutes out of my day, usually first thing in the morning to do that.

* How can we do a better job of recruiting young professionals to the FM field? The young professional job recruitment issue is one that many associations are struggling with. So much has been written about it. I still feel that FM will be a learn as you go type of career. There is so much information available over the internet, it is much easier to learn more about FM now than it was 20+ years ago.

* Who did you learn the most from when you first got into this field, and why? To answer this one, you need to know that I've had 13 different employers since 1990 for various reasons. So, it wasn't like I was at a job for a long period of time where I was mentored. The better companies I worked for had a culture that supported professional development. Many of my bosses expressed the importance of having a license or certification in a specific field. I still believe that advice and recommend it to others. Pursuing a license or certification in a field causes you to study or learn about different things and helps you develop. Also, my career started during some challenging economic times for the industries I was in. Professional development was really up to me to pursue.

* What do you do, or try to do, in order to have a healthy balance between work and your home life? For me, and especially now working at home, it all blends together. For a distraction, I have a 2002 Mazda Miata project car that keeps me busy and I enjoy cooking.

FM RESOURCE DIRECTORY



IFMA Chesapeake can help you find top notch, reliable vendors for services needed at your facility, such as mechanical services, emergency services, fire protection, janitorial, and so much more! Click here to access the on-line Resource Directory. [IFMA - Chesapeake Business Directory](#)

Please consider our associate members when you need an excellent service provider at your facility. Count on our annual chapter sponsors to provide you the best service and pricing!



IFMA's FACILITY FUSION

2021

Conference & Expo

April 21-22

Virtual Edition

About IFMA's Facility Fusion

As the FM leadership event of the year, IFMA's Facility Fusion Conference and Expo is an opportunity for facility professionals at every career level to focus on personal leadership skills and career development.

Geared toward the unique needs and challenges in managing specific types of facilities, projects and teams, it fuses global, local, industry-specific and individual FM focus areas into one highly charged learning and networking event.

In the expanding field of facility management, it's imperative for FM professionals to have the tools necessary to excel. Facility Fusion is hosted by IFMA, the most widely recognized and well-connected international association for FM professionals. IFMA gets what you do, and Facility Fusion gives you the tools to do it.

Why Attend?

Facility Fusion is all about focus — on your needs as a facility manager, on your concerns in supporting specific facility types, on your career advancement and on building your professional network. What you learn and who you meet benefit both you and your employer.

- Pivoting to a virtual platform opens up the opportunity to connect with others on a global scale and participate live from anywhere in the world
- You'll gain best practices for improving operational efficiency, as well as field-tested strategies for increasing employee productivity through a better work environment.
- You'll stay up to date on industry trends and standards, helping you ensure that your organization is current, compliant and competitive.
- You can tailor a learning agenda applicable to your job responsibilities and existing facility issues.
- The virtual expo saves you hours of independent research on products, services, and suppliers. Fusion exhibitors not only introduce you to their solutions but educate you on how to make those solutions work for you.
- Connecting with fellow practitioners, topic experts, and reputable solution providers allows you to compare processes, share ideas and return to work with solid recommendations for improving the workplace.
- Employers who support their FM team's continuing education ensure that their facility is being managed by informed and prepared professionals.
- With Full Event registration, you'll gain a wealth of relevant, reliable information in one place, for an affordable price, from the convenience of your home.

Registration Opens Soon!

Click here for more information: <https://facilityfusion.ifma.org/>

Discover Chesapeake Chapter's LinkedIn Group



LinkedIn is a great way to connect with your colleagues in the FM industry and stay informed on current events and industry news. You may also share *your* knowledge or start a group discussion about a topic of interest to you.

Visit www.linkedin.com to create an account. Search for IFMA CHESAPEAKE CHAPTER and follow the prompt to request to join.

Note: *This group is only open to Chesapeake Chapter members.*



Looking for a great candidate to fill an open position at your facility? Send your job postings to René Carter rcarter@urinow.com and we will post them here, and on the website.

Upcoming Events

Educate | Engage | Encourage

The latest news in the FM world and the Chapter's upcoming events are at your fingertips!

Click [here](#) to view calendar of events and register.